

WELCOME TO THE  
RÉGIME COMPLÉMENTAIRE DE  
RENTES DES TECHNICIENS  
AMBULANCIERS/PARAMÉDICS  
ET DES SERVICES  
PRÉHOSPITALIERS D'URGENCE  
WEBSITE

<https://rrtap.penproplus.com>

## NEW LOOK FOR AN IMPROVED EXPERIENCE

We are pleased to announce the release of a revamped website for your pension plan. Still user-friendly, you can find all the information to which you already had access but with a brand new visual.

### THE PENSION CENTRE GIVES YOU ACCESS TO:

- A Retirement Modeler
- Your pension personal information
- A Frequently Asked Questions and a Glossary
- Plan information and documents
- Your annual statements
- Useful forms
- Pension benefits amount in pay for retiree members



### ACCESS THE RRTAP PENSION CENTRE

Go to <https://rrtap.penproplus.com>\* to discover your Pension centre available in English and in French. The website works on tablets, mobile phones and computers!

\*The link of the website is the same as the one you were using before.

**ALREADY HAVE AN ACCOUNT?** — If you have already accessed the Pension Plan website, please click on *Forgot Password* to reset your password for security purposes.

**FIRST TIME?** — If you are accessing the website for the first time, or if you are not sure your account was created, follow the 4 easy steps below.

1 Once you click on **Create Account**, you will need to identify yourself using the following information:

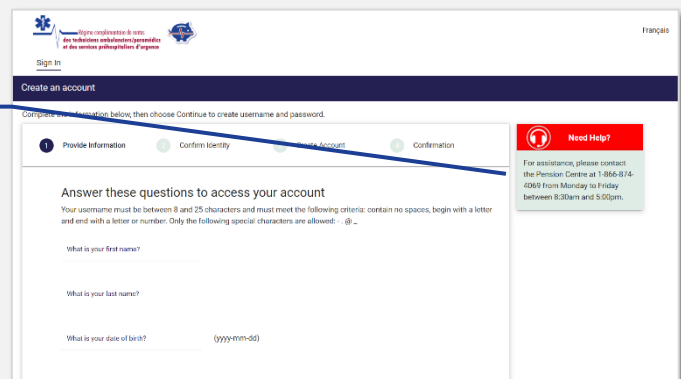
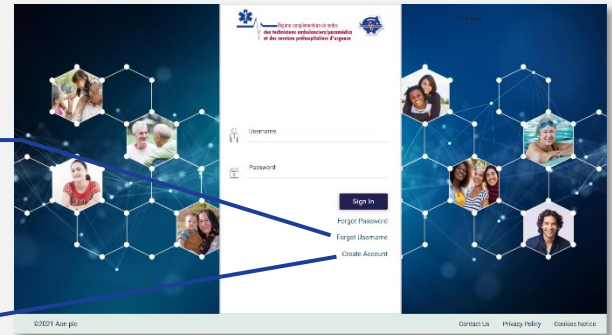
- First name<sup>1</sup>
- Last name<sup>1</sup>
- Date of birth
- Postal code
- Social Insurance Number
- Personal email address – it will be used to send confirmation codes to and for resetting passwords or username.

<sup>1</sup> If you have an initial in your name and you have difficulty to create your account, do not hesitate to get assistance. The contact information is indicated on the right side of the *Create an account* section

2 Once you click on **Continue** from step one above, you will receive, within a few minutes, a security code by email from [do\\_not\\_reply@aon.com](mailto:do_not_reply@aon.com) to your preferred email address. There is a 10-minute window to enter the security code.

3 You will be asked to create a username and password that are meaningful to you.

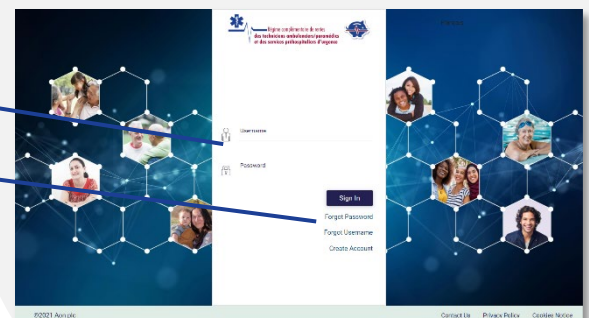
4 The last step confirms that you have successfully created your account. Once you are redirected to the login page, you can use your new username and password to sign in and access the site!



### FUTURE CONNECTIONS

Simply use your username and password you created at your first visit to access the website whenever it is convenient for you.

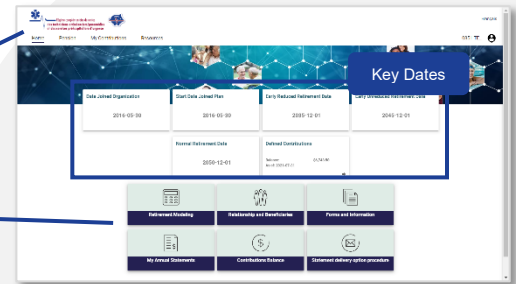
If you should forget your credentials, simply click on the **Forgot password** or **Forgot username** link on the login page. You will be asked to identify yourself with personal information and to enter the security code received by email. You will then have the opportunity to reset your username or password.



## START YOUR DISCOVERY

From the **Home** page:

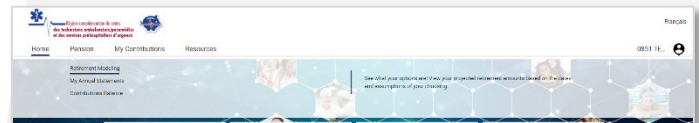
- View key dates related to your pension plan
- Access different sections by clicking on the menus or the browsing cards



## PENSION

Based on your circumstances\*, if you are an active member or you have a deferred participation, you may be eligible to use the Retirement Modeler to estimate your benefits at your chosen retirement date. If you already retired, you can view your current and future payable benefits.

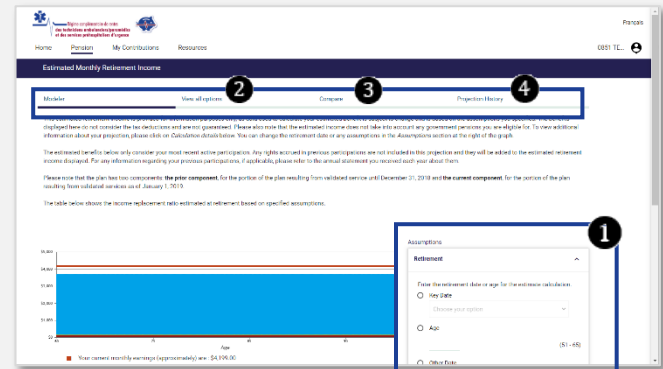
This is also where you can access your annual statements' history.



## EXPLORING THE FUNCTIONALITIES

By means of the Retirement Modeler, you will be able to:

- 1 View and create as many estimates as you want by updating the assumptions on the right-hand side.
- 2 Obtain a statement of your estimate.
- 3 Options will demonstrate the different pension options that are available to you, based on the estimate.
- 4 Compare estimates.
- 5 Consult your estimates' history.



\* If the Retirement Modeler is not available to you, please contact the Administrative Services - Aon. See the **Contact Us** section of the website.

## YOUR CONTRIBUTIONS

Review your total eligible contributions to the pension plan.

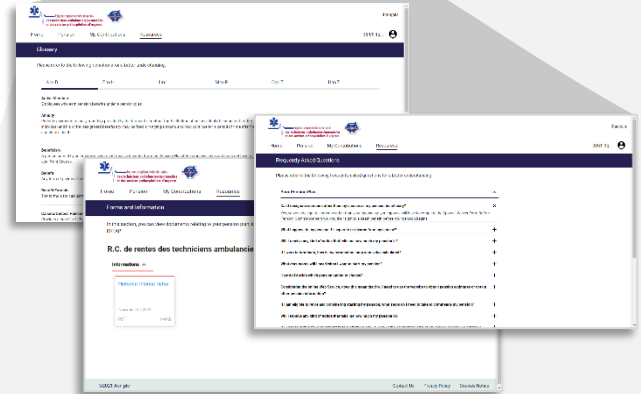
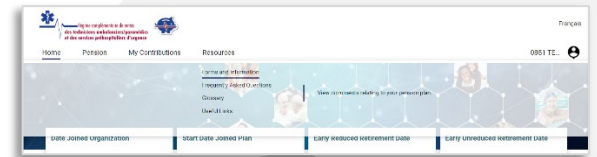
The screenshot shows the 'My Employment Information' page. It includes a table of contributions from 2021 to 2024. The table has columns for Year, Employee Regular Contributions DR, Employee Regular Contributions DC, Stabilization Contributions, and Amortization Payments.

Year	Employee Regular Contributions DR	Employee Regular Contributions DC	Stabilization Contributions	Amortization Payments
2021	1,642.00	0.00	164.40	0.00
2020	3,641.80	0.00	364.78	0.00
2019	1,080.12	0.00	493.94	0.00
2018	0.00	3,296.76	0.00	0.00
2017	0.00	1,539.19	0.00	0.00
2016	0.00	159.09	0.00	0.00

## RESOURCES

Access useful forms, plan documents and other information.

You can also find answers to Frequently Asked Questions and useful definitions and links.



## MEMBER'S MENU

You can access the member's menu from anywhere on the website

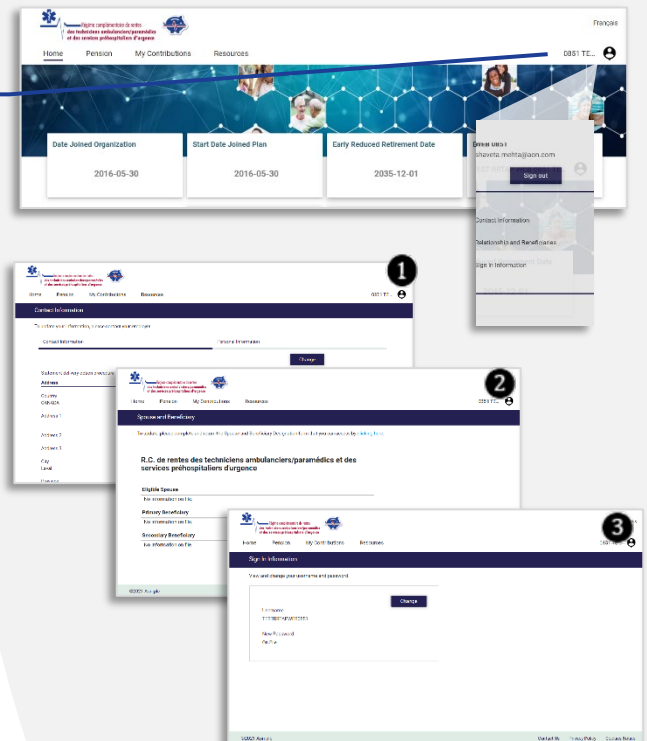
- 1 You can review your personal information.

Any updates must be done by contacting the Administrative Services - Aon.

- 2 You can review your spouse and beneficiary information.

Any updates must be done by contacting the Administrative Services - Aon.

- 3 You can review and change your sign in information.



You can call our Support Team for assistance. See the **Contact Us** section of the website.

QUESTION?