NOTICE TO MEMBERS
Update of the exclusive website for plan members

We are pleased to announce that changes have been made to the exclusive website for plan members of the **Régime complémentaire de rentes des techniciens ambulanciers/paramédics et des services préhospitaliers d’urgences (RRTAP)**.

A new approach to communicate your balances has been introduced. These changes only target the prior defined contribution component, as well as the voluntary contribution accounts regarding your participation before January 1, 2019. This approach also provides a new visual on the website, improving your experience while keeping all the information to which you already had access.

START YOUR DISCOVERY

From the **Home** page:

- Balance always available as soon as you connect.
NEW VISUAL

From the Pension menu, access section Contributions Balance:

BALANCE AND FUND ALLOCATION

- Complete information on each account held, according to the last available unit value.
- Details provided separately for each type of contribution, including the number of units held and the corresponding balance.
- Investment funds clearly displayed.

MANAGING THE ECONOMIC BALANCE MONTH BY MONTH

HISTORY

- Monitoring of transaction history and balances month by month for each account, from the date of the implementation of the new approach of detailing balance accounts, that is, January 1, 2020.
- Flexibility of display offered with fields where you can indicate, the number of months to view on the page, for example.
PERFORMANCE VISIBILITY

PERFORMANCE

✔ The visibility of your account performance is greatly improved, since it is now integrated as a whole new section on your account page. The displayed rate will be available from the date of the implementation of the new approach for detailing the account balances, that is, January 1, 2020.

(For rates before 2020, you can still refer to the document Historical Interest Rates available under section Forms and Information accessible from the Resources menu).

✔ Availability of different displays, either by cumulative period or by year, providing an overview of rates over different periods.

At any time, you can call our Support Team for assistance. See the Contact Us section on the website.